

Texas ENA Conference Speaker Bios
Emergency Management – Responding Together
October 16, 2026



Bethany Brown, MSN, RN, CEN, NE-BC

Bethany Brown, MSN, RN, has 23 years of nursing experience, including 12 years in emergency nursing. Her experience supporting healthcare operations at the Astrodome during Hurricane Katrina inspired her commitment to emergency management and disaster preparedness. She has served as an emergency manager and Sexual Assault Nurse Examiner (SANE) and currently serves as an emergency department nurse manager at Houston Methodist. Bethany has completed specialized training at FEMA's Center for Domestic Preparedness, including the Healthcare Leadership for Mass Casualty Incidents (HCL) course, strengthening her qualifications to develop and facilitate

healthcare emergency exercises. She is also integral to Houston Methodist's Healthcare Emergency Response Training program and helps plan and execute annual preparedness strategies, training, and exercises at the hospital, system, and regional levels

William Hamlyn BSN RN CEN TCRN CPEN



William "Bill" Hamlyn brings more than three decades of hard-earned, street-tested experience to emergency medicine—experience forged where decisions matter, seconds count, and leadership is non-negotiable. Bill's career began on the front lines as a Houston Firefighter Paramedic and then in-charge Paramedic for Montgomery County. His disaster response experience reads like a master class in emergency operations. Bill played a critical role in the post-Tropical Storm Allison evacuation of the Texas Medical Center, one of the most complex medical evacuations in U.S. history. He served as Medical Incident Commander during the Texas City BP Refinery explosion, overseeing medical operations during a mass-casualty industrial

disaster. During Hurricane Katrina, Bill deployed on both pre- and post-evacuation teams, providing care amid widespread infrastructure failure and humanitarian crisis. Bill also brings deep emergency department nursing experience, practicing across the full spectrum of care—from Level I trauma centers to rural critical access hospitals—giving him a rare, system-wide understanding of emergency care delivery in both resource-rich and resource-limited settings. A committed educator and mentor, Bill serves as ENA Faculty for TNCC and ENPC, translating real-world experience into practical, high-impact education for emergency nurses nationwide. His teaching is grounded, credible, and relentlessly focused on preparing clinicians for the realities they will face—not just the scenarios in a textbook. Bill Hamlyn's career reflects a lifetime of service, leadership, and unwavering commitment to excellence in emergency care—on the street, in the hospital, and in the classroom.

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Michael J. Jaquez, BSN, RN



Michael J. Jaquez, BSN, RN, brings more than 20 years of emergency department experience, first as a paramedic and, since 2017, as a registered nurse. At Houston Methodist West Hospital, he works collaboratively with the emergency management team to coordinate hospital preparedness, training, and exercises. As part of this work, Michael and his team developed a SALT mass-casualty triage course that they currently teach to healthcare personnel. His areas of expertise include mass-casualty response, hospital incident command, healthcare decontamination, high-consequence infectious disease preparedness, and exercise design and facilitation. Michael has completed specialized training at FEMA's Center for Domestic Preparedness and serves as a Healthcare Emergency Response Training instructor, helping deliver the HERT course locally through Houston Methodist's CDP-

certified training program. He supports multidisciplinary preparedness initiatives involving hospital, system, and regional response partners

Brian Lugo, BS



Brian Lugo serves as Manager of Operational Resiliency for Baylor Scott & White Health in Dallas where he leads system-wide preparedness, response, safety, and resilience initiatives across a complex healthcare network. With a background in healthcare emergency management and operational resiliency, Brian collaborates closely with local, regional, and state partners to strengthen healthcare system readiness for disasters, public health emergencies, and large-scale events. Prior to transitioning into a leadership role, Brian worked as an Emergency Room Technician and Firefighter/Paramedic in Southern California, gaining firsthand experience in frontline patient care and prehospital emergency response. This combination of clinical and field background adds to Brian's credibility in his practical, operations-focused approach to

emergency management and healthcare preparedness. Brian has supported coordinated response efforts involving joint operations centers (JOCs), emergency operations centers (EOCs), healthcare coalitions, and public safety agencies, with a focus on continuity of care, caregiver safety, and patient protection. Brian is passionate about bridging clinical practice, environmental health & safety, and emergency management to enhance frontline readiness and improve outcomes during crisis events

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Christine E. Reid MSN RN CEN CA-Sane



Christine Reid-Helm is an emergency nursing leader, educator, speaker, published author, and servant leader with more than 25 years of experience in emergency, trauma, critical care, and forensic nursing. She serves as the Professional Practice Leader II for Emergency Services at Houston Methodist Sugar Land Hospital, where she leads initiatives in clinical education, competency management, professional development, evidence-based practice, quality improvement, and emergency preparedness. A passionate advocate for emergency nursing education, Christine is dedicated to developing confident, highly skilled clinicians through innovative education, mentorship, and leadership. She has designed and delivered educational programs at the local, state, and national

levels, with expertise in emergency nursing, trauma, disaster preparedness, forensic nursing, competency development, nursing professional development, and leadership. Christine is a TNCC and ENPC Instructor and Course Director and serves as ENA TNCC Faculty, mentoring instructor candidates, supporting course quality, and advancing trauma education. She is a Lifetime Member of the Emergency Nurses Association (ENA) and currently serves as Chair of the Texas ENA Trauma Committee, collaborating with trauma leaders across Texas to strengthen instructor development, promote best practices, and advance excellence in emergency nursing. Christine earned her Master of Science in Nursing Education and holds board certification in Nursing Professional Development (NPD-BC). She also maintains certifications as a Certified Emergency Nurse (CEN) and Certified Adult Sexual Assault Nurse Examiner (CA-SANE). As a published author, she is passionate about encouraging others through the lessons she has learned in both her personal and professional journey, reflecting her commitment to leadership, resilience, and lifelong growth. Grounded in her Christian faith and a philosophy of servant leadership, Christine is actively involved in ministry and community service. She believes the greatest impact of leadership is measured by the people it develops and the lives it influences, and she is committed to empowering others to achieve excellence while serving with compassion, integrity, and purpose.