



Texas Emergency Nurses Association 2026 Q1 Conference Program Agenda Leadership – The Hard Stuff March 27, 2026

Topic	Time	Speaker
Introduction: Leadership – The Hard Stuff	1:00-1:05 p.m. (5 minutes)	Kristine Powell, MSN, RN, CEN, TCRN, NEA-BC, FAEN
When feedback stings: Listening, learning, and moving forward	1:05-1:45 p.m. (40 minutes)	Chris Chizek, MEd, BSN, RN, NPD-BC, CCRN, CEN, TCRN, CPEN
Supportive Success: A three tiered servant leadership approach to improve culture and metrics	1:45-2:30 p.m. (45 minutes)	Debby York, MBA, BSN, RN, NEA-BC, CEN
BREAK	2:30-2:45 p.m. (15 minutes)	
Addressing the challenge of boarding	2:45-3:30 p.m. (45 minutes)	Kristen Christian, DNP, RN, NEA-BC
Courageous Conversation: Delivering hard feedback in nursing leadership	3:30-4:10 p.m. (40 minutes)	Crissie Richardson, BSN, RN, CEN, CPEN
Leading through tragedy	4:10-4:50 p.m. (40 minutes)	Erin Lowery, MS
Questions, Dialogue, Evaluations	4:50-5:00 p.m. (10 minutes)	
Total Contact hours	3.75 (225 minutes)	

This nursing continuing professional development activity was approved by Emergency Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.